

Stedair® 4000 Moisture Barrier Warranty



Stedfast is pleased to introduce a five year warranty on Stedair® 4000. This moisture barrier is constructed of a 3.2 oz woven meta-aramid pajama check laminated to an enhanced bi-component membrane. This membrane will be comprised of an expanded PTFE (Teflon®) matrix with a highly engineered polymer coating which translates into

outstanding durability. Stedair® 4000 consistently delivers an industry leading TPP (thermal protection) and very high THC (total heat loss). Stedfast is clearly making a serious commitment to the North American Fire Service.

WARRANTY - Stedair® 4000

- The Stedair® 4000 moisture barrier warranty is a five year guarantee on materials and labor against leakage directly attributed to workmanship or material defects.
- Stedfast will reimburse the cost of repair or replacement as needed on any Stedair® 4000 moisture barrier for up to five years from the date of manufacture of the garment.
- This warranty does not cover damage to barriers that is the result of punctures, tears, seam failure, thermal attack from extensive training or other non-related structural firefighting activities that result in abuse to the moisture barrier beyond ordinary wear.
- The garment must be maintained and cleaned in full accordance to NFPA 1851 (2020 edition).

WARRANTY ADMINISTRATION

- In the event that the Stedair® barrier needs repair, and there is no violation of the exclusions set forth in the previous paragraph, the garment manufacturer, the Fire Department or the selling dealer will notify a Stedfast representative or an approved repair facility prior to the repair of the garment.
- The repair facility will be an authorized Stedfast care and cleaning outlet that will submit warranty information including the manufacturer's name, the manufacturer's serial number, date of manufacture and a brief description of the problem along with the cost of the repair(s) to Stedfast for approval.
- Stedfast will only allow repairs to be performed in accordance with NFPA 1851 (2020 edition) at a verified facility.
- The Fire Department will be responsible for costs involved in cleaning, repairs made to thermal liners and outer shells, along with shipping the garment to an authorized repair facility. Stedfast will cover the cost of repair or replacement of the Stedair® moisture barrier and shipping costs to return repaired garments to the Fire Department.

Jack Kay, President & CEO